



Conflict in Collaboration:

From Getting Along to Getting Things Accomplished

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Team Complexity

My team . . .

1. Has members from more than one organization

2. Has members from more than one function

3. Has members who transition on and off the team

4. Is geographically dispersed over more than three contiguous time zones

5. Is geographically dispersed so that some team members are 8–12 hours apart

6. Has members from more than two national cultures

7. Has members whose native language is different from the majority of other team members

8. Has members who do not have equal access to electronic communication and collaboration technology

9. Has members who are not formally assigned to the team

- Total number of categories checked:

Complexity Index:

1–2 = some complexity

3–5 = moderate complexity

6–8 = high complexity

(Duarte & Snyder, 2006 p. 9)

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Two Case Studies

From Conflict to Collaboration: The Story of the Great Bear Rainforest

By: Merran Smith, ForestEthics, and

Art Sterritt, Coastal First Nations;

Contributer: Patrick Armstrong, Moresby Consulting Ltd.

<http://www.forestethics.org/downloads/WWFpaper.pdf>

Managed care and public health: Conflict and collaboration

By Kamoie, Brian

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